

Image not found or type unknown

## T-Mobile Celebrates Opening of Remodeled Store in St. Thomas, Says its 5G Network is Fastest in USVI

Technology / **Published On September 10, 2022 05:55 AM /**

Staff Consortium **September 10, 2022**

Image not found or type unknown



**T-Mobile's St. Thomas Store in Lockhart Gardens** By. T-MOBILE USVI

T-Mobile's recently opened store in Lockhart Gardens, St. Thomas is exhibiting a brand-new magenta image, the company said Friday. T-Mobile, which dubs itself the un-carrier, says it validates its commitment with the USVI with a customer-obsessed team of experts and unbeatable offers to change the wireless experience for good.

The remodeled store shows a design with a side-by-side service counters concept that is meant to create an open and transparent point of exchange between the client and the service experts. A clear and open space feature device and accessories stations for clients to have a close experience with the equipment before they make the buying decision.

Since arriving in May, T-Mobile said it began the Magenta transformation with great service and supporting the clients with the fastest 5G network in USVI. Innovative devices and unique benefits including plans like Magenta Max are only a few of the perks of being a T-Mobile client. With Magenta Max, customers enjoy unlimited internet, which does not slow down based on how much data you use, plus, unlimited talk and text, Netflix On Us, and 40 GB of mobile hotspot per month. New values are added day by day including VIX+ and most recently, Apple TV+, T-Mobile said.

The company also offers what it calls Coverage Beyond, T-Mobile's new Un-Carrier move, where customers get high-speed internet around the world when traveling, free connectivity during the flight on certain airlines, a year of AAA On the company and exclusive travel benefits through T-Mobile TRAVEL. "Everything, with the leader in 5G with America's largest, fastest, and more reliable network," T-Mobile said.

Jorge Martel, vice president and general manager of T-Mobile, visited the St. Thomas Lockhart Gardens Sstore to thank the local team for their commitment and the recent recognition received by J.D. Power as the best Customer Care in the US. "We are very proud of our local team. We are here to stay and more than ready to welcome USVI clients to our network, no matter if they are individuals, families or businesses, and also, we have special offers for First Responders", Mr. Martel said. "If clients want to switch to T-Mobile, is easier than ever. Just visit the store and our awarded Team of Experts will help them to start enjoying all the benefits that we have to offer."

T-Mobile said it has doubled its sites in the last year and has already deployed 5G in 100 percent of the sites throughout the Islands. "We are the Fastest Network in the USVI, according by Ookla Speedtest Analysis, with average speeds of 65 Mbps (download) and 14 Mbps (upload) in St. Thomas, and 103 (mbps (download) and 14 mbps (upload) in St. Croix", Mr. Martel added. "We've added 66 percent more sites and we are working with a consistent investment to deploy more by the end of 2022".

T-Mobile is also prepared to keep the network running in emergency situations with 100 percent of its sites equipped with batteries and power generators.

The company has opened positions throughout the islands. "We are hiring with great benefits for employees. We invite USVI residents to become part of the winning team of T-Mobile", Mr. Martel remarked.

The modern stores are in Lockhart Gardens Shopping Center in St. Thomas and at Peter's Rest Shopping Center in St Croix.