

The Virgin Islands Consortium

Viya's Landline, Wireless and Long Distance Customers to see Slight Decrease in Bills

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As a result of action taken by the Federal Communications Commission that affects carriers nationwide, Viya's telephone, wireless and long distance customers will notice a decrease in the Federal Universal Service charge on January 1, 2020.

Effective January 1, 2020, there will be a slight decrease in the FUSC surcharge factor from 25 percent to 21.12 percent. Single line subscribers will note a decrease on their bill from \$1.63 to \$1.38 per line. Multi-line telephone business subscribers will notice a decrease on their bill from \$3.05 to \$2.59 per line, Viya said.

The Federal Universal Service Charge (FUSC) Surcharge Factor recovers the costs associated with the carrier's contributions to the federal universal fund program.

The government-mandated program is designed to help keep service rates affordable for all customers, in all areas of the United States.

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