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DLCA and Oriental Bank Operations in St. Thomas Affected by Positive Covid-19 Cases

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As the Delta variant of Covid-19 ricochets through the USVI, both public and private entities are being impacted, leading to operation interruptions.

The Dept. of Licensing and Consumer Affairs said its St. Thomas office would closed effective Wednesday "to allow for sanitization and deep cleaning of the facility." DLCA did not reveal how many employees in the St. Thomas office had tested positive for the virus.

The department advised the public to contact its St. Croix or St. John offices at 340.713.3522 or 340.713.6900 for assistance. "You may also use our online website to apply for a new/renewal business license or file a consumer complaint at www.dlca.vi.gov," DLCA said.

In the private sector, Oriental Bank issued a release Wednesday announcing that its Altona branch in St. Thomas would close "until further notice" after an employee there tested positive for the virus. "As a preventive measure, all employees at the branch will be tested and a thorough cleaning and disinfection of the branch will be conducted to ensure employee and customer protection," Oriental said.

The bank provided several other options for impacted customers:

- Online Banking and Mobile Banking – Check balances, make payments, and transfer funds online 24/7. Mobile Banking customers can deposit checks using their smartphone cameras, verify balances and transactions, make payments and transfers and send money to other people.
- Phone Customer Service Center – Our service center operates 24 hours a day, 7 days a week. Customers can check balances, make payments, transfer funds between accounts, and verify the status of their transactions and paid checks. To contact the Service Center, call our toll-free number 1.800.981.5554.
- Mortgage Service Center – For service and payments call our toll-free number 1.855.767.8585.
- Commercial Customer Service Center – Customers can continue to contact their relationship officer, if they need assistance for POS or Cash Management call 1.340.693.9741.
- Make Loans Payments Online – Customers can make their payments through My Payments for personal loans, car loans and leases, even if they do not have a deposit account with us. Customers can access through orientalbank.com.

Customers can check balances and make withdrawals and transfer funds between accounts using ATMs at the following locations:

- Havensight Shopping Mall
- Nisky Shopping Center
- American Yacht Harbor
- Tutu Park Mall
- Merchants Bank
- Waterfront (Kronprindsens Gade)

As of Tuesday, there were 241 active cases territory-wide: 147 on St. Thomas, ninety on St. Croix and one on St. John.