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St. Croix Mars Hill SNAP and Medicaid Offices to be Closed Monday and Tuesday After Employee Tests Positive For Covid-19

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ST. CROIX — The V.I. Dept. of Human Services (DHS) has confirmed that it is closing the Mars Hill SNAP and Medicaid Offices on St. Croix as a staff member has tested positive for Covid-19.

In a release issued Saturday, D.H.S. said the building will be closed on both Monday, July 19 and Tuesday, July 20, 2021, while DHS activates Covid-19 mitigation protocols and cleans the facility.

The department said it is also working with the V.I. Department of Health to ensure contact tracing and staff members have been referred to Pop-Up testing sites.

The St. Croix SNAP and Medicaid offices will re-open on Wednesday, July 21, 2021.

In the meantime, clients may contact the following numbers and e-mail addresses as staff will be working remotely:

St. Croix SNAP office:

(340) 725 – 5697

(340) 774 -2399

(340) 725-5738

Certofficestx@dhs.vi.gov

St. Croix Medicaid office:

(340) 725-6198

(340) 725-5671

stxmap@dhs.vi.gov

specialservicesmap@dhs.vi.gov

providerrelationsmap@dhs.vi.gov

D.H.S. said all its other offices will continue their normal operations. In an abundance of caution, employees that are identified as persons under investigation (PUIs) by D.O.H. must produce a Covid-19 negative test before returning to work.

Current Actions Being Taken

- A notification was sent to all staff advising of the COVID-19 positive results.
- DHS has referred staff to Pop-Up testing sites.
- The facility has been and will continue to be cleaned and sanitized according to protocol.
- DHS said its Covid-19 mitigation protocols continue to be emphasized with staff and include, masking of all staff, temperatures being taken before staff can enter the facility, self-attestation regarding potential exposure etc.