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# WAPA Says Latest Scam Threatens Customers With Disconnection if Payment to Account is Not Immediately Made

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Close-up of an African American woman with credit card using a landline phone By. GETTY IMAGES

The Virgin Islands Water and Power Authority is advising its customers not to divulge their account or financial information in response to automated calls demanding immediate payment on water and electrical accounts. WAPA said there are increased instances where persons are spoofing the authority's switchboard telephone numbers to make it appear as if the call is legitimate and originating at WAPA. The automated bogus caller urges the customer to call a 1-866 number and make immediate account payment or face service disconnection.

This is a scam, WAPA said, adding that the authority does not use an automated telephone system to contact customers regarding account delinquency and or service disconnection. Persons receiving such automated calls should immediately hang up, the utility urged.

Customers with questions or concerns should contact WAPA Customer Service at 340-774-3552 or 340-773-2250, select option 5.

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