

The Virgin Islands Consortium

Census 2020 USVI Suspends Door-to-Door Visits in Response to 'Stay at Home' Order; Phone Contact Effort Continues

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Census USVI said Friday that in response to Governor Albert Bryan's executive order on Thursday reverting the territory back to the more restrictive Stay at Home phase of reopening in light of the surge in Covid-19 cases, it has adjusted operations territory-wide. This change will be in effect from 6 a.m., Monday for the Local Census Office, office and field staff.

Census USVI has temporarily suspended door-to-door visits to households.

Contact Center operations will continue throughout the Stay-at-Home Order, Census USVI said. Households that have not completed their census are urged to call the Contact Centers in both districts at (340) 718-2020. Callers are urged to have their Notice of Visit ready to complete the census questionnaire over the phone. Customer representatives are available Monday through Friday, 9 a.m. to 8 p.m. and Saturday through Sunday, 12 p.m. to 8 p.m.

This modification of Census USVI operations is subject to change, according to the release. Every appropriate step will be taken in consultation with the Office of the Governor, U.S. Census Bureau Advisors, CDC and local public health authorities, Census 2020 USVI said. "We will continue to monitor this on-going situation and keep the community and our workforce informed on our USVI Census operation," stated the release.

Census USVI said it has been carefully monitoring the Covid-19 situation in the territory, while following the guidance of federal and local health authorities.

The U.S. Census decennial count is an essential operation mandated by the U.S. Constitution in Article 1, Section 2. Every 10 years, the Census counts the population in the United States and five U.S. territories.