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FirstBank Closes Waterfront Branch as a Preventive Measure

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FirstBank Waterfront branch in St. Thomas

FirstBank announced today the closing of its Waterfront branch in St. Thomas as a preventive measure after one of its employees tested positive for COVID-19. To ensure the continuity of its services, FirstBank said it activated its contingency plan, directing its customers to the Port of Sale, FirstBank Plaza and East End Plaza branches. For a full list of business hours, visit www.1firstbank.com.

FirstBank explained that when it learned of the diagnosis of one of its employees who provides services at the branch, the protocol established for such cases was activated immediately, which included closing the facility in order to carry out the specialized cleaning of all areas and sending

all employees to be tested.

“At FirstBank, our priority is the well-being of our employees, customers, and vendors. As such, we have taken all the necessary precautions to mitigate this incident. From the beginning of this situation, we implemented a preventive plan that included, among other things, educating our employees and customers about the hygiene required to fight the spread, supplying disinfecting materials, and controlling the public’s access to branches and offices. We wish our colleague a swift recovery” stated Valdamier Collens, SVP, USVI Business Director.

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