

The Virgin Islands Consortium

Help Is Available After Disaster Recovery Centers Close, FEMA Says

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Disaster Recovery Centers have closed, but Virgin Islanders who have questions for FEMA can find answers with a phone call or a few mouse clicks, FEMA said Wednesday.

Survivors can call FEMA toll free at 800-621-3362. Individuals who have a speech disability or hearing loss and use TTY should call 800-462-7585 directly. Those who use 711 or Video Relay Service (VRS) may call 800-621-3362. The toll-free telephone numbers operate from 7 a.m. to 11 p.m. (local time) seven days a week until further notice. Survivors can also check on their applications online at DisasterAssistance.gov. It is helpful to have your FEMA registration number handy when contacting FEMA.

For questions about low-interest disaster loans for homeowners, renters and businesses, the U.S. Small Business Administration customer service number is 800-659-2955. The SBA has two Business Recovery Centers open to assist businesses, homeowners and renters with their SBA loan applications. The two SBA BRCs are located on St. Thomas and St. Croix at these addresses:

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