

The Virgin Islands Consortium

92 Percent Of St. Croix, 91 Percent Of St. Thomas And 99 Percent Of St. John Now Restored, WAPA Says

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The Virgin Islands Water and Power Authority said in a release issued Saturday that most of the Virgin Islands have been restored with power, with 92 percent of St. Croix, 91 percent of St. Thomas and 99 percent of St. John now restored.

Here's the latest update:

A *No Customer Left Behind* campaign is underway on St. John aimed at reconnecting all customers who can be restored to the electric grid, and who may have been bypassed during the first phase of service restoration. Similar campaigns will be launched for St. Thomas and St. Croix as we get closer to the end of restoration on those islands. A *No Customer Left Behind* telephone hotline number, 340-715-8020, has been established for

St. John customers to call. The customer's information will be collected by a WAPA employee on St. John, and will then be channeled to the appropriate divisions so restoration can be scheduled. The goal is once a customer makes contact with the *No Customer Left Behind* hotline, assuming all documentation is in order, that customer will be restored within 72 hours.

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