

The Virgin Islands Consortium

WAPA Restores 2,700 Customers Between Friday And Tuesday; Latest Update Issued

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The Virgin Islands Water and Power Authority said on Monday that restoration crews worked throughout the holiday weekend to restore service to approximately 2,700 customers between Friday and Tuesday. On Christmas Day, more than 600 customers were restored across the territory, the utility said.

Here's the latest update:

- ○ On St. Croix, additional customers were restored in Anna's Hope, Bugby Hole, Calquahoun, Cane, Carlton, Castle Coakley, Catherine's Rest, Clifton Hill, Concordia, Cotton Valley, Diamond Ruby, Glynn, Grange Hill, Grove

Place, Hermon Hill, Hogensborg, Jealousy Ridge, La Grange, Little La Grange, Lorraine Village, Mon Bijou, Mountain, Montpellier, Morningstar, Mount Pleasant, Pearl, Peter's Rest, Prosperity, Sion Farm, Smithfield, St. George's Hill, St. John, Two Brothers, Two Williams, Upper Love, Vista Mar, Work & Rest, and Whim.

- ○ On St. Thomas, customers were restored in several neighborhoods including: Altona & Welgunst, Annas Retreat, Bolongo Bay, Bonne Resolution, Bovoni, Crown Bay, Frenchman's Bay, Frydenhoj, Hospital Ground, Hull Bay, Krum Bay, Lerklenlund, Louisenhoj, Nazareth, Smith Bay, St. Peter, Subbase, Vessup Bay, Wintberg and Zufriedenheit.
- ○ On St. John, crews restored service to customers in Catherineberg, Concordia, Carolina, Calabash Boom and Mandahl.
- Crews will continue restoration work in the following locations through the rest of this week and into the weekend:
- ○ On St. Croix: Anna's Hope, Barren Spot, Belvedere, Bethlehem, Bethlehem/Middle Works, Bethlehem/New Works, Betsy's Jewel, Brooks Hill, Calquahoun, Cane Bay, Cane Valley, Carlton, Cassava Gardens, Castle Coakley, Castle Nugent, Catherine's Rest, Catherine's Hope, Clairmont, Concordia, Constitution Hill, Cotton Grove, Diamond, Diamond Ruby, Glynn, Golden Grove, Golden Rock, Granard, Grange Garden, Great Pond, Grove Place, Herbert Grigg, Hibiscus Point, Hogensborg, Howard Wall Camp, Industrial Park, Jolly's Hill, Judith's Fancy, Karaval, Kingshill, La Grande Princesse, La Vallee, Little Fountain, Little La Grange, Longford, Lorraine Village, Lower Love, Mon Bijou, Morning Star, Mountain, Mount Peller, Mount Pleasant, Negro Bay, North Shore Road, Peter's Rest, Petronella, Plessen, Reflection Bay, River, Sally's Fancy, Smithfield, Springfield, St. John, Two Williams, Union & Mount Washington, Upper Bethlehem, Upper Love, Whim and Work & Rest.
- ○ On St. John: Carolina, Upper Carolina at Cereus Court, East End Road, Mamey Peak, National Park South East, Stonehouse on Upper Carolina, Chicago Hill and Ben Runnels Gut.
- ○ On St. Thomas: Annas Retreat, Bakkerø, Blackbeard's Hill, Bolongo, Bonne Resolution, Bovoni, Bovoni Landfill, Coki Point Beach, Contant, Crown Bay, Deck Point Road, Dorothea, Estate Elizabeth, Hope, Hull, Pearl, Frenchman's Bay, Frydendahl, Frydenhoj, Hassel Island, Hidden Valley, Hill Street, Hospital Ground, Hull Bay, Kongens Gade, Krum Bay, Lerkenlund, Lilliendahl & Marienhoj, Lindbergh Bay, Magens Bay Road, Mandahl, Mariendahl, Misgunst, Nazareth, Vessup Bay, Nazareth Bay Road, Neltjberg, Norre Gade, Nye Gade, Peterborg, Red Hook Road, Rhymer Highway / Donoe, Ridge Road, Rosendahl, Sapphire Village, Smith Bay, Solberg, St. Joseph & Rosendahl, St. Peter, Subbase, Taarneberg, Tabor & Harmony, Tutu, Vessup Lane, Wintberg, and Yacht Club Road.
- WAPA crews and meter services personnel are deployed in many of these locations ensuring that all customers whose homes or businesses are ready to be

reconnected to the electric grid, are restored. This effort is aimed at those customers who may have been bypassed or whose homes or businesses were not ready to be reenergized during the first wave of restoration. Any customer who has had damage to a meter base and/or weather head and has completed repairs, is urged to secure certification of the repairs, in writing, from their licensed electrician. The certification must then be submitted to the Customer Service office so restoration can be scheduled. While today not every customer is restored, our commitment to our community remains...No Customer Will Be Left Behind.

- Reconstruction, restoration and hurricane debris removal crews are staged across the islands. Motorists are asked to exercise caution when driving through the work areas and to heed the directions of flaggers and VIPD officers who are assisting with traffic control.
- Residents are reminded of the need to shut off standby generators when line crews are in your neighborhood restoring electrical service. A standby generator has the potential to back feed electricity to the grid which poses a severe safety risk to restoration crews.
 - The WAPA Customer Service office on St. John will operate on a limited schedule until further notice. The office will open on Mondays, Wednesdays and Fridays from 10 a.m. to 3 p.m. Due to internet connectivity challenges, limited service will be available at this location. Only checks, certified checks and money orders will be accepted as a form of payment. Cash and credit card payments will not be accepted until further notice. Customers must provide account numbers in order to process all transactions.

POTABLE WATER SYSTEM

- There are six days of emergency water storage on St. John, eight days on St. Thomas, and five days on St. Croix.

OTHER INFORMATION