

The Virgin Islands Consortium

30,500 Customers Are Now Restored. Here's The Latest Update

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The Virgin Islands Water and Power Authority said 30,500 customers were energized as of Monday, as the utility's window to restore 90 percent of its customers before December 25 becomes smaller.

Find the latest restoration update below.

- Reconstruction and restoration work continued Monday in areas including:
 - St. Croix: Upper Love, Grove Place, All for the Better, Work & Rest, Catherine's Rest, Slob, Mon Bijou, Whim, William's Delight, Cane, Constitution Hill, Castle Coakley and Carlton Condos.

- ◦ St. John: Adrian, Carolina, Bordeaux, Catherineberg and Zootenvaal.
- ◦ St. Thomas: East and West Caret Bay, Solberg, Skyline Drive, Peterborg, Hawk Hill, Bakkerø and Flag Hill.
- Priority reconstruction and restoration work areas include:
 - On St. Croix: All for the Better, Anna's Hope, Barren Spot, Bethlehem/Middle Works, Calquahoun, Carlton, Catherine's Rest, Concordia, Glynn, Golden Rock, Grove Place, Judith's Fancy, La Grande Princesse, Lorraine Village, Mon Bijou, Mount Pleasant, Mutual Homes, Paradise, Peter's Rest, Plessen, Smithfield, St. John, Tipperary, Two Brothers, Two Williams, Union & Mount Washington, Upper Bethlehem, Upper Love, Whim, William's Delight, and Work & Rest.
 - On St. John: Adrian, Bethany, Beverhoutberg, Calabash Boom, Carolina, Chocolate Hole, Contant, Enighed, Giff & Regenback, Gluksberg, Grunwald, North Shore Road, Pastory, Rendezvous & Ditleff, and Southside Road.
 - On St. Thomas: Anna's Retreat, Anna's Retreat West, Atlantic Road, Bakkerø, Blackbeard's Hill, Blackbeard's Castle, Bolongo, Bonne Resolution, Bovoni, Douglas Street, Hope, Pearl, Estate Thomas, Flag Hill, Fortuna, Frenchman's Bay, Frydendahl, Frydenhoj, Great Bay, Hidden Valley, Hospital Ground, Lerkenlund, Lindbergh Bay, Lytton's Fancy, Magens Bay Road, Mandahl, Mariendahl, Nazareth, Norre Gade, Nye Gade, Peterborg, Red Hook Road, Rhymer Highway / Donoe, Skyline Drive, Smith Bay, Solberg, Subbase, Taarneberg, Tabor & Harmony, Tutu, Tutu High Rise 1 and Wintberg.
- In addition to the priority restoration areas, crews may also work in the following areas on Tuesday:
 - St. Thomas: Brass View, Hawk Hill, Crown Bay (access road from Subbase to Cancryn Cricket Field)
- ◦ St. John: Bordeaux, Catherineberg and Zootenvaal.
- ◦ St. Croix: Work & Rest, Slob, Cane, Constitution Hill and Castle Coakley.
- WAPA crews and meter services personnel are deployed in many of the restoration work areas ensuring that all customers whose homes or businesses are ready to be reconnected to the electric grid, are restored. At this stage of the restoration, any customer who has had damage to a meter base and/or weather head and has completed repairs, is urged to secure certification of the repairs, in writing, from their licensed electrician. The certification must then be submitted to the Customer Service office so restoration can be scheduled.
- The WAPA Customer Service office on St. John will operate on a limited schedule until further notice. The office will open on Mondays, Wednesdays and Fridays from 10 a.m. to 3 p.m. Due to internet connectivity challenges, limited service will be available at this location. Only checks, certified checks and money orders will be accepted as a form of payment. Cash and credit card payments will not be accepted until further notice. Customers must provide account numbers in order to

process all transactions.

Reconstruction, restoration and hurricane debris removal crews are staged across the islands. Motorists are asked to exercise caution when driving through the work areas and to heed the directions of flaggers and VIPD officers who are assisting with traffic control.

Residents are reminded of the need to shut off standby generators when line crews are in your neighborhood restoring electrical service. A standby generator has the potential to back feed electricity to the grid which poses a severe safety risk to restoration crews.

POTABLE WATER SYSTEM

- There are five days of emergency water storage on St. John, eight days on St. Thomas, and five days on St. Croix.

OTHER INFORMATION

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