

The Virgin Islands Consortium

Here's WAPA's Latest Restoration Update

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As the restoration of service continues in both districts, by WAPA Line Department personnel as well as on and off-island contractors, some customers in the following areas are targeted for service restoration this week and into the weekend:

St. Croix: All for the Better, Annas Hope, Barren Spot, Estate Bethlehem / Middle Works, Castle Burke, Catherine's Rest, Clifton Hill, Coakley Bay, Concordia, Constitution Hill, Cotton Valley, Diamond, Enfield Green, Glynn, Golden Rock, Grapetree Bay, Green Cay, Grove Place, Humbug, Judith's Fancy, La Grande Princesse, Lorraine Village, Mon Bijou, Mount Pleasant, Mount Welcome, North Slob, North Street, Orange Grove, Paradise, Parara, Peppertree Terrace, Peter's Rest, Profit Hills, Richmond, Ruby, Shoys, Shoys Pump, Sight, Smithfield, Solitude, South Slob, Southgate, St. Georges, Teague

Bay, Tipperary, Turner Hole, Two Brothers, Two Williams, Union & Mount Washington, Upper Bethlehem and Whim. On Tuesday, 397 customers were restored.

St. Thomas: Annas Retreat, Bakkeroe, Blackbeard's Hill, Bolongo, Bonne Esperance, Bonne Resolution, Bordeaux, Botany Bay, Bovoni, Contant, Crown & Hawk, Estate Hoffman, Estate Hope, Estate Pearl, Estate Thomas, Fortuna, Frenchman Bay, Frydenhoj, Hidden Valley, Hospital Ground, Jeppesgang, Lerkenlund, Lindbergh Bay, Lytton Fancy, Mandahl, Mariendahl, Nazareth, Norre Gade, Nye Gade, Red Hook Road, Weymouth Rhymer Highway / Donoe, Santa Maria, Sapphire Village, Smith Bay, Solberg, St. Joseph & Rosendahl, Subbase, Taarneberg, Tabor & Harmony, Tutu, Tutu High Rise I, Water Island, Watergate and Wintberg. Restoration of customers on Tuesday was negatively impacted by two island-wide service interruptions which resulted from a pair of generating units tripping off line at the Randolph Harley power plant. Electrical service was restored at approximately 3:30 pm

St. John: Crews are fanned out across Cruz Bay and Coral Bay restoring service to customers.

Customers are advised that WAPA continues to receive regular shipments of materials and supplies in both districts to complete the power restoration. Crews are awaiting shipments of transformers in both districts, which are vital to the continued restoration of service. The transformers are expected on island this week and will be dispatched for continued restoration.

- The WAPA Customer Service office on St. John will operate on an abbreviated schedule until further notice. The office will open on Mondays, Wednesdays and Fridays from 10 a.m. to 3 p.m. Due to Internet connectivity challenges, only checks, certified checks and money orders will be accepted as forms of payment. Customers must provide account numbers in order to process all transactions.

Residents are reminded of the need to shut off standby generators when line crews are in your neighborhood restoring electrical service. A standby generator has the potential to back feed electricity to the grid which poses a severe safety risk to restoration crews.

POTABLE WATER SYSTEM: All pump stations are on line and functioning normally. There are five days of emergency water storage on St. Croix, seven days on St. John and eight days on St. Thomas. The potable water standpipe in Subbase, St. Thomas is now functional. Water crews are making repairs to a leaking 10" waterline on Polyberg Hill. Until repairs are completed, service to Charlotte Amalie High School, the Omar Brown Fire Station and to customers on Polyberg Hill will be affected.

OTHER INFORMATION