

The Virgin Islands Consortium

Growing Number Of WAPA Customers Being Restored 'Each Day,' WAPA Says. Here's The Latest Update

Community Center / **Published On November 08, 2017 11:54 AM /**

Staff **November 08, 2017**



The Virgin Islands Water and Power Authority continues its daily restoration work to energize most of the U.S. Virgin Islands by Christmas. Here's the latest update.

ELECTRIC SYSTEM

- WAPA's reconstruction and restoration crews continue to make steady progress across the territory with service being restored to a growing number of customers each day.
- On St. John Tuesday, a portion of the primary circuit from Peter Bay to Cinnamon Bay was energized and crews continued work on Feeder 7E.

- On St. Croix, customers on Feeder 4A were restored along Five Corners as well as in the Little Princess and La Grande Princess areas, with crews building out primary circuits toward Sion Hill and Rattan. Customers were restored in Estate Ruby and Peppertree Terrace along with the Christiansted Bypass. Efforts will continue to repair and reinstall streetlights along the major highways of St. Croix. On Feeder 8B, poles are being framed and readied for primary circuit reconstruction while additional customers were energized in the Hannah's Rest area.
- On St. Thomas, additional customers on Feeder 6A were restored, as well as customers in Anna's Retreat on Feeder 7C and along Crown Mountain Road. Crews continued the reconstruction of primary circuits along Mahogany Run toward the Magens Bay road intersection, and on Feeder 7A in Estate Altona.
- On Wednesday, restoration work impacting traffic flow will take place in the following locations: on St. Croix, along Queen Street in Frederiksted, along Queen Mary Highway from west airport road toward the court, and near Five Corners. On St. Thomas work will slow traffic in the area of Louisehoj Castle toward Magens Bay road, along Weymouth Rhymer Highway, and from Mahogany Run toward the Magens Bay road intersection. On St. John, crews will continue to build primary circuits from Cruz Bay to Coral Bay with other crews working from Coral Bay toward Cruz Bay.
- WAPA advises residents that it is necessary to shut off standby generators when line crews are in your neighborhood restoring electrical service. A standby generator has the potential to back feed electricity to the grid which poses a severe safety risk to restoration crews.
- All electrical problems must be reported to the WAPA Emergency Call Centers to be properly documented and tracked. The Emergency Call Centers operate 9 a.m. – 5 p.m., seven days per week. St. Thomas – St. John: 340-774-1424 and St. Croix: 340-773-0150.
- WAPA personnel has removed electrical meters at locations where damage was apparent to either an electrical meter base and/or weather head. Home and business owners are advised to make repairs to their damaged weather heads and/or meter bases as soon as possible. Once crews have reached your neighborhood, those customers who have not had their weather head or meter base repaired, will not have service immediately restored. Additionally, customers and electricians are reminded that it is against the law to remove or otherwise destroy meter seals. If work needs to be done to repair a damaged meter base and or weather head, contact WAPA's Emergency Call Centers which operate seven days a week, 9 am – 5 pm.

POTABLE WATER SYSTEM

- There are six days of emergency water storage on St. John, ten days on St. Thomas and seven days on St. Croix.
- WAPA reminds the public that a precautionary boil water notice, for potable water customers, is in place for the District of St. Croix. Due to a drop in water pressure, as a precaution, we advise that all water used for drinking, cooking, making infant formula or juices, making ice, brushing teeth, washing fruits or vegetables and washing dishes, be boiled. Bringing water to a rolling boil and maintaining for one full minute is sufficient. Water must be adequately cooled before it can be used and should be stored in clean, covered containers. As an alternative, bottled water

certified for sale by the Department of Health may be used. The boil water notice for the St. Thomas-St. John district has been lifted.

- WAPA urges clean-up contractors and homeowners in both districts to exercise caution when piling debris on and around potable water meters. There are a growing number of instances where water meters are being damaged by clean-up equipment grading debris and causing damage to the roadside water meters. The continued damage by heavy equipment poses difficulty in maintaining or restoring potable water service to customers.

OTHER INFORMATION

Emergency Call Centers operate 9 a.m. – 5 p.m., seven days a week. St. Thomas - St. John district, 340-774-1424; St. Croix district, 340-773-0150.

WAPA telephone contact: St. Thomas – St. John district, 340-774-3552; St. Croix district, 340-773-2250.

Customer Service Offices are operating Monday – Friday, 9 a.m. – 4 p.m. at Sunny Isle on St. Croix and at Port of Sale Mall on St. Thomas.

WAPA website: www.viwapa.vi