

The Virgin Islands Consortium

D.O.E.'s Instructional Technology Division Rolls Out New Office 365 Student Email Service

Education / **Published On September 23, 2016 11:08 AM /**

Staff **September 23, 2016**



ST. THOMAS -- The Virgin Islands Department of Education, Office of Instructional Technology, recently overhauled the Department's online operating systems, which now offers all public school students in grades 1st-12th a new user account and email address on Office 365, one of the top online operating systems on the market today.

The Student email service represents an official means of communication between students and Department of Education staff. Staff will rely on the Student email account for official communications related to students' courses (i.e. assignment reminders, class announcements, and other day-to-day notices). The Department of Education may also communicate with students regarding school closures, emergencies, and other official

communications through the Student email service. It is important that students check email accounts on a regular basis.

The new system also gives students access to wireless internet connectivity, Goggle apps, access to the web filter, the ability to create helpdesk tickets and a host of other network services. Additionally, the Student email service gives teachers the ability to create virtual classrooms that students can have access to.

The technology overhaul is in line with the Department of Education's focus on student achievement. "Whether your profession is in the classroom, the lunchroom or the boardroom, we must all join forces to ensure our students are learning and thriving," Commissioner Sharon Ann McCollum, Ph.D., said to Department of Education employees in a written statement. "Let us make a renewed commitment to the achievement of all Virgin Islands' students--this is what the Department of Education has been mandated to do. I believe that with our persistence and dedication, and with our hearts and hands united as one, we will attain our goals of producing well-prepared students to meet 21st Century demands, generating higher test scores, and developing tomorrow's leaders to their fullest potential. When our students achieve, we all achieve."

This new student email system will take effect on Monday, September 26, 2016.

For more information and to sign up for the FREE Student email service, students and parents should visit the Department of Education's website, www.vide.vi and click the "FOR STUDENTS" tab.

OFFICE 365 STUDENT EMAIL SERVICE FAQs

Email @ stu.vide.vi

All students in grades 1st-12th will have access to email service provided by the Department of Education. An email address will automatically be generated for you once you have enrolled in the password reset tool (<https://passwordreset.vide.vi>) provided by the Department's Office of Instructional Technology Division. The email service provides unlimited storage, access from portable devices, and built-in anti-spam message filtering.

This email service is for your use only.

Acceptable Use

This email service is for your use only. Please review all student policies related to the acceptable use of technology resources. The policies are available online at:

[Policy VI-V Policy on Information Resources](#), which must be signed by your parent(s)/guardian(s) and return to the school.

What's My Email Address and Password? All student email addresses will use a standard format. Your email username will be your first name *dot* your last name and the last three digits of your school-issued student number followed by @stu.vide.vi:

[\(FirstName\).\(LastName\)\(Last Three#'s of student#\)@stu.vide.vi](#)

For example, if your name is John Doe and your Student# is 430697, your email address will be:

john.doe697@stu.vide.vi

Your default password for your e-mail account will be First Initial of your First name (capitalized) Last name first initial (lowercased) and your birthday format. If your birthday is June 9, 1985 (06091985), your password will be Jd06091985.

Sync Your SOS & Office 365 Password

Students have the option to sync their student email password with their SOS (Active Directory) password. Once you've set up your Office 365 email account, simply log into Password Self-Service at <https://passwordreset.vide.vi> and change your SOS (Active Directory) password to sync both.

Note: Your password must be between 8 to 16 characters, including a number and/or symbol to meet the password requirements.

Show Me My Email!

You may access your Department of Education Student email address online at:

<https://office.outlook365.com>

<https://outlook.com/vide.vi>

What if I Need Help?

The computer labs on each school campus will have a number of short documents available describing how to access, set up, and use your account. Also, the Lab Managers/SIS Administrator (PowerSchool Administrators) will be able to help answer your questions.

You may also contact the Office of Instructional Technology for Technical Support via the following options: