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Viya Announces Upgrades to Fixed and Wireless Networks, Including Installation of 3 New Towers

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Viya on Thursday announced several recent network upgrades, including three new cell sites, which the company said will expand wireless coverage throughout the U.S. Virgin Islands.

Viya said it has been working diligently to increase bandwidth on all islands to facilitate faster speeds and to ensure that its customers have the best communication experience.

“Viya understands that keeping the territory connected is even more critical at a time that almost everyone has had to embrace distance learning and learn to work remotely,” said Viya CEO Geraldine Pitt. “COVID-19 has dramatically impacted how the world engages with each other, whether for education, business or entertainment. We must keep up with the increased demand for service to ensure that our customers are satisfied.”

The latest additions to the wireless network are located at Hotel on the Cay and Estate Diamond in St. Croix and Red Hook in St. Thomas. The two locations in St. Croix were strategically chosen to provide enhanced wireless service in heavily traversed areas. The Hotel on the Cay facility provides enhanced service to downtown Christiansted and ensures that businesses, government agencies and tourist attractions enjoy Viya's expanded wireless coverage, the company said.

The Estate Diamond cell site is a beacon for an area that serves as both a major commercial and residential hub. With the Juan F. Luis Hospital and Medical Center, Sunny Isle Shopping Center, Peppertree Terrace, Mary's Fancy and Queen's Quarter in close proximity, thousands of Viya customers will be able to enjoy the most reliable service in the Virgin Islands, the company said.

The Red Hook cell site provides coverage to the business district, the Ivanna Eudora Kean High School and the Urman Victor Fredericks Marine Terminal. This very busy locale is already benefitting from the additional capacity provided by the new facility, Viya said.

"Wireless coverage is more important than ever as wireless devices including MiFis are the lifeline for many Virgin Islands students and employees who require service at home or at a remote location. We know that the community is depending on reliable, affordable service and we are best suited to provide it to them," Ms. Pitts concluded.