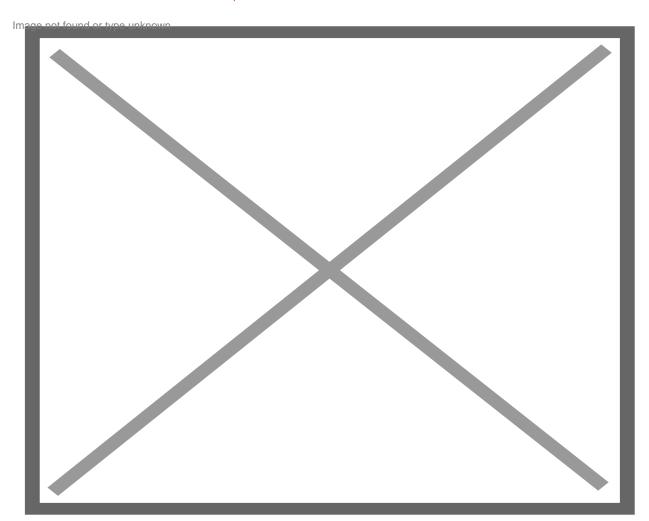
Water Restoration Progresses on St. Croix After Islandwide Service Interruption

WAPA reports steady progress restoring water to Christiansted, Mid-Island, and higher elevations as repairs continue in Frederiksted, hydrants are flushed islandwide, and customers are advised to expect temporary discoloration and report isolated outages.

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A WAPA storage tank at the Richmond power plant. By. V.I. CONSORTIUM.

Water service is gradually returning across St. Croix following days of disruption, as the V.I. Water and Power Authority works through a series of system repairs and restoration measures. Temporary repairs at the Richmond station were completed on Monday, WAPA said, marking a key step in stabilizing the island's water infrastructure as crews continue to address lingering

issues across multiple pump stations.

Customers in Christiansted and Mid-Island began to see water return late Monday evening and early Tuesday morning. According to WAPA, progress has been slower in Frederiksted due to additional repairs required at the Concordia pump station. The authority noted that residents in higher elevations—including Mars Hill, Concordia, Adventure Hill, Profit, and Paradise Mills—should experience improved pressure once repairs are finalized and inventory levels rebuild.

WAPA said its Water Maintenance crews have been moving through pump stations islandwide, with work affecting customers in areas such as Louis E. Brown, Kings Hill, Calcahoun, Mon Bijou, and Croixville, along with surrounding neighborhoods. As part of the restoration effort, hydrants are being flushed to remove trapped air, protect aging piping, reduce the likelihood of leaks, and enhance overall water quality. Teams are also expanding westward toward Frederiksted to clear isolated air pockets that may still be restricting flow.

Because water remained stagnant for an extended period, temporary discoloration at the tap is expected, the authority said. WAPA advised customers to remove their filter, flush water for two to three minutes, and reinstall the filter to help improve quality. Those experiencing isolated outages are encouraged to report them through WAPA's customer service portal or by calling 340-773-2250 (option 4).

In its update, the authority acknowledged the community impact of the interruption. "We know this interruption has been difficult, and we extend our sincere thanks to our employees, contractors, and partners who worked through the night to restore service," WAPA stated. The agency also issued "special thanks to VITEMA for securing critical equipment that made these repairs possible."

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