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VIPD Launches Territory-Wide eCitation System to Boost Road Safety and Driver Accountability

With over 5,000 crashes and eight deaths recorded in FY2024—and higher numbers expected in 2025—VIPD’s new eCitation system replaces paper tickets with instant digital processing to reduce errors, speed enforcement, and strengthen road safety.

Community Center / **Published On July 28, 2025 04:41 PM /**

Staff Consortium **July 28, 2025**

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The V.I. Police Department has begun a territory-wide transition to an electronic traffic citation system, replacing traditional paper tickets with digital citations that promise faster, more accurate processing and stronger accountability for traffic violations.

Under the new eCitation system, officers can now scan a driver's license, populate the citation digitally, print a copy for the driver, and transmit the record instantly to other justice

partners—including the Office of the Attorney General and the Court system. This real-time data sharing eliminates manual errors and ensures that violations are promptly processed and enforced.

The shift comes amid concerning traffic safety trends. In fiscal year 2024, the territory recorded 5,037 vehicle crashes and eight traffic-related fatalities. VIPD officials say the numbers are already trending higher in FY2025, underscoring the need for better enforcement tools.

For decades, paper citations were the standard, but their limitations have long been known. They are prone to human error, damage, misfiling, and loss—issues that can result in violations going unenforced and weakening public safety efforts. The eCitation system aims to resolve those problems by centralizing citation records and allowing for immediate legal review and resolution, the VIPD said.

The project is being rolled out in three phases. Phase 1 began on April 15, 2025, with a select group of traffic enforcement officers piloting the new technology. Phase 2, launching shortly, will expand eCitation to all VIPD officers in the territory. Officers will undergo comprehensive training to ensure effective use. Phase 3 will extend training and access to other law enforcement agencies across the U.S. Virgin Islands.

According to the VIPD, the system will not only speed up enforcement but also improve the flow of information from citation to court resolution, reducing delays and ensuring that drivers are held accountable for their actions. “This streamlined process will hold drivers more accountable, reduce delays, and increase the effectiveness of enforcement, ultimately making our roads safer for everyone,” the department said in a statement.

For more information on the eCitation system and its rollout, residents are encouraged to visit www.vipd.vi.gov.