

The Virgin Islands Consortium

Coronavirus: Social Security Offices Providing Only Phone Service, Online Services Remain Available

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All local Social Security offices have been closed to the public for in-person service since Tuesday in response to the coronavirus, the Social Security Administration has announced.

"This decision protects the population we serve — older Americans and people with underlying medical conditions — and our employees during the Coronavirus (COVID-19) pandemic. However, we are still able to provide critical services," the administration said.

SSA's secure and convenient online services remain available at www.socialsecurity.gov. Local offices will also continue to provide critical services over the phone. "We are

working closely with the Centers for Disease Control and Prevention (CDC), state and local governments, and other experts to monitor COVID-19 and will let you know as soon as we can resume in-person service," SSA said.

If you need help from Social Security:

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