

The Virgin Islands Consortium

Waste Management Authority Restricts Walk-In Customers in Effort to Reduce Spread of Coronavirus

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The Virgin Islands Waste Management Authority on Monday advised that effective today, the authority will restrict walk-in customers at its Demarara, Susannaberg and Estate Glynn offices on St. Thomas, St. John and St. Croix respectively.

"All customers, including those residing on Water Island, are urged to call or email requests or concerns and avoid in-person visitation to VIWMA offices and satellite locations," the authority said. "These measures are being enacted to safeguard the public and our staff from potential exposure to the Coronavirus pandemic. This restriction will remain in place until further notice."

Members of the public requesting service provided by the WMA are urged to call our hot line at 844-962-8784, the St. Thomas/St. John main line at 340-715-9100, or the St. Croix main line at 340-712-4962 and/or e-mail requests to communications@viwma.org.

Service requests can be, but are not limited to, wastewater or solid waste issues, obtaining sewer permits, hauler permits, landfill operations, accounts payable, or any other WMA related service.

The authority said it was taking these and other steps necessary to minimize community spread and ensure that its employees are protected from the transmittal of Covid-19.

"We thank the community for their understanding and cooperation as we face this medical threat together," WMA said.

For more information, contact the WMA Office of Communications Management at 340-513-4171 or email communications@viwma.org.