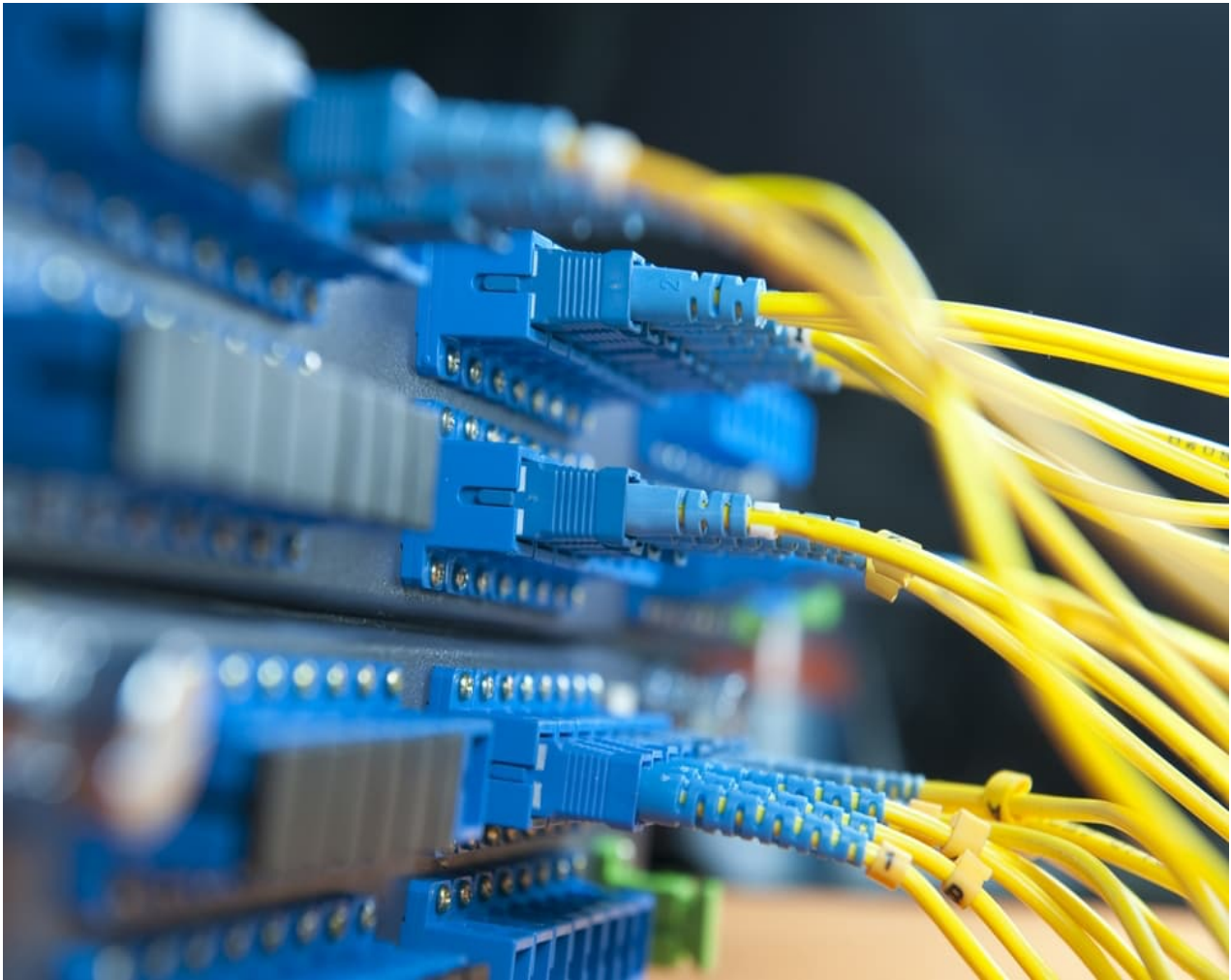


The Virgin Islands Consortium

Broadband VI Announces Coronavirus Community Assistance Plans

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Robert Moore **March 17, 2020**



Broadband VI has announced that it has adopted the Federal Communications Commission's (FCC's) "Keep America Connected" pledge and is offering discounted internet services to students and their families.

In response to the COVID-19 (coronavirus) pandemic and its growing impact on society, Broadband VI said it has joined the FCC's request for the next 60 days to not terminate service to any residential or small business customers because of their inability to pay their bills due to disruptions caused by the coronavirus pandemic; and waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic.

In addition, in recognition that many schools are shifting to “school-from-home” teaching as part of a larger strategy to use social distancing to resist the spread of COVID-19, more families are needing high-speed internet access to support distance learning, conduct business, and obtain access to health professionals, news and entertainment options. To ease this shift in the work and social schedules of student families, Broadband VI is offering the following service enhancements through May 15, 2020:

- No install fees for new high-speed internet service.
- “Half-off” discount for new subscribers to 25Mbps Zipline service (\$39.95/month; reg. \$79.95).

Broadband VI said it also participates in the FCC’s Lifeline program which offers additional service discounts to qualifying individuals. See <https://broadband.vi/lifeline-internet-service/> for details.

“Our goal has always been to provide reliable and affordable internet connectivity to all, and especially now to students and their families who are so directly affected by the COVID-19 pandemic,” said David Zumwalt, CEO of Broadband VI.

Kevin Hughes, Broadband VI’s Chief Marketing Officer, added, “Education is crucial to our economy and our future. Broadband VI pioneered the popular Student Internet Offering in 2019, and the COVID-19 pandemic underscores how important fast and reliable internet service has become in our homes,”

Broadband VI is discouraging walk-in traffic to its offices during the COVID-19 pandemic, for the protection of Broadband VI employees as well as the community. To contact the company:

- By phone, call (340) 719-2943 (STX) or (340) 774-5780 (STT/STJ).
- By e-mail at office@broadband.vi.
- Browse on-line at www.broadband.vi.