

## U.S. State Department Introduces Online Passport Renewal to Streamline Process

**New online system allows adult passport holders to renew without the traditional mail-in process, reducing delays and streamlining services; expansion to include Americans living abroad and children's passports is being considered**

Travel / **Published On September 18, 2024 01:59 PM /**

Staff Consortium **September 18, 2024**

Image not found or type unknown



The U.S. State Department has launched [an online passport renewal system](#), designed to make the renewal process more convenient for Americans and eliminate the common delays associated with the traditional mail-in method.

The new system is expected to serve around 5 million Americans each year. In 2023, the State Department processed 24 million passports, with renewals accounting for 40 percent of that

number. This online platform aims to further reduce wait times that have already been shortened following staffing and technological improvements.

"By offering this online alternative to the traditional paper application process, the Department is embracing digital transformation to offer the most efficient and convenient passport renewal experience possible," Secretary of State Antony Blinken said in his statement. The initiative allows applicants to bypass the traditional requirement of sending paper forms, photos, and checks via mail. Instead, they can submit all necessary documentation and payments through the secure website [www.Travel.State.Gov/renewonline](http://www.Travel.State.Gov/renewonline).

Rena Bitter, Assistant Secretary of State for Consular Affairs, hinted at future expansions of the program, potentially allowing Americans abroad, second passport renewals, and children's passports to be processed online. "This is not going to be the last thing that we do," Bitter noted. "We want to see how this goes and then we'll start looking at ways to continue to make this service available to more American citizens in the coming months and years."

The online renewal option, first reported by ABC News, is currently available to adult passport holders whose passports have expired within the last five years or are set to expire in the next year. However, it does not apply to the renewal of children's passports, first-time applicants, individuals living abroad, or those requiring expedited services. Despite this, the State Department expects the system to significantly ease the renewal process for millions.

The move comes after the State Department faced severe delays in passport processing due to staffing shortages caused by the COVID-19 pandemic. In response, the department increased hiring and implemented technological upgrades, reducing the wait times by about a third. Currently, most passport applications are being completed in less than the previously expected six to eight weeks.

The introduction of the online renewal system is a significant step toward enhancing government services. However, there will be no change to the current passport processing fees, which remain at \$130 for a regular renewal.