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SNAP Beneficiaries Receive 75% Replacement Benefits Due to Prolonged Power Outages Following Ernesto

Loaded onto the EBT cards of SNAP recipients on August 29, the 75% replacement benefits aim to alleviate the impact of food loss due to prolonged power outages following Tropical Storm Ernesto, as authorized by federal authorities

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The V.I. Department of Human Services has announced the issuance of replacement benefits for Supplemental Nutrition Assistance Program (SNAP) recipients affected by prolonged power outages caused by Tropical Storm Ernesto.

According to DHS, the U.S. Department of Agriculture's Food and Nutrition Service (FNS) has approved the mass replacement benefits for eligible recipients whose cases were approved on or

before August 14, 2024. As a result, these SNAP recipients will receive 75 percent of their monthly allotment automatically loaded onto their Electronic Benefit Transfer (EBT) cards on August 29, 2024.

The replacement benefits aim to assist those whose food was spoiled due to the extended electrical outages following the storm. VIDHS emphasized that it worked diligently to secure this relief by communicating the urgent needs of the community to federal authorities, who responded by authorizing the necessary support for impacted residents.

DHS also encouraged SNAP recipients to manage their benefits carefully, especially during the ongoing hurricane season, and to consider purchasing non-perishable items to better prepare for any future emergencies.

For any questions or concerns regarding the replacement benefits, SNAP recipients can contact the following numbers:

- St. Croix: (340) 772-7100 Ext. 7159; 7166 or (340) 772-7120
- St. Thomas: (340) 774-0930 Ext. 4303 or (340) 774-2399
- St. John: (340) 774-0930 Ext. 4303, (340) 774-2399 or (340) 776-6334

Additionally, recipients can check their EBT card balance by calling 1-866-884-2868 or by logging on to the EBT app.