

Image not found or type unknown

DPNR to Launch e-Permitting System for Streamlined Application Process

Training sessions announced across territory to equip residents with hands-on experience in using the new Muncity system

Community Center / **Published On August 26, 2024 11:53 AM /**

Staff Consortium **August 26, 2024**

Image not found or type unknown



The V.I. Department of Planning and Natural Resources has announced the launch of its new e-permitting system, Muncity, set to go live on Monday, September 30th.

The platform is designed to streamline the permitting process, offering a more efficient and accessible solution for applicants throughout the territory, DPNR said.

Muncity aims to simplify the application process by providing a user-friendly online interface where users can submit, track, and manage their permit applications. The introduction of this system is part of DPNR's broader initiative to enhance customer service and improve the overall

experience for residents and businesses in the Virgin Islands, according to the release.

To ensure the community is well-prepared to utilize Muncity, DPNR said it will be hosting a series of training sessions across the territory. These sessions are designed to give users hands-on experience with the new system and to address any questions or concerns. The training schedule is as follows:

- St. Croix: Florence Williams Public Library, from 10 AM to 12 PM on September 9 and 11.
- St. Thomas: DPNR's Conference Room at Tutu Park Mall, from 10 AM to 12 PM on September 16 and 18.
- St. John: Julius E. Sprauve School, from 3:30 PM to 5:30 PM on September 17.

DPRN Commissioner Jean-Pierre Oriol emphasized the importance of these sessions, encouraging all interested parties to attend. "These training sessions are designed to provide hands-on experience with the new system and answer any questions users may have. We encourage all interested parties to attend, walk with your laptops, and learn how Muncity can simplify your permitting needs," he said.

For further information on Muncity or the upcoming training sessions, individuals can reach out to Amanda Jackson-Acosta, Director of the Division of Building Permits, at (340) 773-1082 or via email at amanda.jackson-acosta@dpnr.vi.gov.