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Liberty VI Announces Service Restoration and Support After Ernesto

Liberty VI focuses on restoring services and ensuring customer safety following power outages and severe weather conditions caused by Hurricane Ernesto

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In the wake of Tropical Storm Ernesto, Liberty VI has confirmed that all retail stores and kiosks will reopen on Thursday at 9 a.m. The announcement comes as the company reassures customers of its commitment to maintaining services and connectivity, particularly during emergencies.

"As of 5 p.m., mobile service is operational across all three islands," stated Ravindra Maywahlall, general manager of Liberty VI. "Should customers need a backup, we have prepaid 5G mobile hotspots available at our Yacht Haven Grande and Sunny Isle locations."

In addition to physical store support, Liberty VI offers several virtual customer service tools through the MyLiberty platform, accessible via app and web. "With MyLiberty, customers can review and download invoices, save payment methods, recharge their Liberty prepaid accounts, and receive notifications if service in their area is affected," Mr. Maywahlall explained.

For further assistance, customers can contact Liberty VI at 1 (833) 641-3035 or dial 611 for mobile service support. The company also provides support through its social media accounts on Facebook and Instagram.

"We will continue to provide updates through our official communication channels," Mr. Maywahlall assured.

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