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CBP Introduces Walk-In Global Entry Interviews at WICO Pier Starting August 7

New enrollment location in St. Thomas to serve both cruise passengers and the public, operating on select dates to coincide with cruise ship arrivals, offering greater convenience for conditionally approved applicants

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U.S. Customs and Border Protection (CBP) announced today that starting August 7, conditionally approved Global Entry applicants can walk in for their interview without needing an appointment at the WICO Pier in St. Thomas.

This new enrollment location is the first of its kind in St. Thomas, primarily serving the cruise community but also open to the general public for walk-in interviews. On the deployment day, the

Global Entry location at the WICO dock will operate from 9:00 a.m. to 3:00 p.m., coinciding with the arrival of the Enchanted Princess and Norwegian Breakaway.

The enrollment location will also operate from 9:00 a.m. to 3:00 p.m. on August 14, 21, and 29. Additional dates will be released monthly to align with the arrival of vessels at the port and will be announced via social media @CBPCaribbean and @DFOSanJuan.

Global Entry, one of the Department of Homeland Security's Trusted Traveler Programs, is available at land, air, and sea ports of entry into the United States, including all major airports and Preclearance airports. All applicants undergo rigorous and recurring background checks and an in-person interview before initial enrollment. To maintain their status as low-risk travelers, any violation of the program's terms and conditions will result in appropriate enforcement action and termination of the traveler's membership privileges.

For more information on Global Entry and CBP's Trusted Traveler Programs, visit the [Global Entry page](#). For specific information about Enrollment on Embarkation in St. Thomas, call 340-774-2510.