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## Department of Tourism Offering Free Customer Service Workshops Territory-Wide

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The Department of Tourism has announced that it's offering free workshops to tourism stakeholders in an effort to improve customer service throughout the territory.

Led by acclaimed leadership speaker, trainer, and coach Delia Richardson, the workshops will take place:

- Tuesday, December 3, at Victor's New Hideout, 103 Subbase Road, St. Thomas, 9 a.m. to 11 a.m. and 1 p.m. to 3 p.m.
- Wednesday, December 4, at Cleone H. Creque Legislative Conference Room, St. John, 10 a.m. to 12 p.m.

- Thursday, December 5, at Virgin Islands Cardiac Center, St. Croix, 9 a.m. to 11 a.m. and 1 p.m. and 3 p.m.

Richardson has 25 years of experience in developing leadership and service excellence in frontline staff in organizations involved in banking, telecommunication, government, and health care.

Tourism Commissioner Joseph Boschulte highlighted how crucial superior customer service is, especially within the tourism industry. "We look forward to welcoming our residents to these customer service training workshops, as we continue to make the USVI a more hospitable place to live, work and visit," adding, "In hospitality, how it's delivered is almost as important as what's delivered!"

To register, contact Neelia Ross at +1 340 772-0357 or [nross@usvitourism.vi](mailto:nross@usvitourism.vi) on St. Croix, and Desiree Wilkes on St. Thomas/St. John at + 1 340 774-8784 or [ordwilkes@usvitourism.vi](mailto:ordwilkes@usvitourism.vi).

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